



CASE STUDY: AlphaLogix

KEY FACTS



Industry:

IT Service Provider

Location:

United Kingdom

Number of Employees:

1-50

Contact:

Christian Hadland,
IT Support Technician

AlphaLogix is a leading UK software design and IT solutions provider and one of the largest Accredited Sage Business Partners in the UK. It specializes in CRM, Accounting and ERP systems with a client base extending from SMEs to Blue Chip companies across a wide range of market sectors.

THE CHALLENGE

AlphaLogix had been using a market-leading backup software, but found that it was not keeping pace with AlphaLogix's increasingly virtualized environment.

Christian Hadland, IT support technician at AlphaLogix, explains:

"We were experiencing many issues with our existing backup software. A major problem area was overwriting previous backup data on storage media – which was both increasing the expense of storage and time-consuming to resolve. We were also running into communication issues with our Volume Shadow Copy Service (VSS)."

THE SOLUTION

It became clear to AlphaLogix that a more effective backup solution was required. As part of the sourcing process, the AlphaLogix team tested out the free version of Altaro's VM Backup software.

The Altaro VM Backup solution is an easy-to-use, fast and reliable backup solution designed to take the hassle out of backing up Microsoft Hyper-V virtual machines.

The free version provides users with backup for 2 VMs per Hyper-V Host for an unlimited period of time and users can restore old versions of their VMs for up to four weeks.

"We used the free version and found it worked well for us. It needed only minimal maintenance. This was a big improvement on our existing solution. In addition, we also found the user interface much more intuitive."

THE BENEFITS

Altaro VM Backup makes backing up and restoring Hyper-V VMs easy and fast, with an intuitive user interface that is designed for ease of use. This makes it easy to implement a solid disaster recovery plan. No complex configurations are needed and there's no need for SQL or dedicated Windows machines. Users can easily manage backup jobs for multiple Hyper-V Hosts from a central console, locally or remotely.

"The software is really intuitive and easy to use. Technically and ergonomically it is a great improvement on our previous solution. Altaro's support has also been great. The one time I've had a problem, I emailed Altaro support for an answer and we got the issue resolved in only three emails. It's great to have rapid access to such fast, responsive and knowledgeable service."

DOWNLOAD YOUR 30-DAY TRIAL HERE: www.altaro.com/download

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